



For Immediate Release

Contact: Donna McSherry [donna@sleepinginairports.com]

www.sleepinginairports.net

Best and Worst Airports of 2017 Announced

Toronto, ON, October 15, 2017—**Sleeping in Airports** this week released the results of its annual “Best” and “Worst” Airports survey, which rates the world’s airports on a variety of air travellers' experiences, and serves as a guide for what the travelling public can expect during their airport sojourns. Survey results, and the comprehensive airport information provided by Sleeping in Airports, have been cited in hundreds of blogs and articles, and used as a source of information by *The New York Times*, *Reuters*, *CNN*, *CNBC*, *USA Today*, and numerous other publications and media outlets.

Singapore Changi International (SIN), Seoul Incheon International (ICN), and Tokyo Haneda International (HND) airports rounded out the top three in being the best for “overall experience,” while Juba International (JUB), Jeddah King Abdulaziz International (JED), and Port Harcourt International (PHC) airports were deemed by survey respondents as being the worst in the world. Singapore and Seoul also received top billing in other categories, including best in Asia, most sleep friendly, and best for layovers. Vancouver International Airport (YVR) took top honors as the best in North America, while Helsinki Vantaa Airport (HEL) took the top spot as Europe’s best airport.

Survey results are collected and compiled during the course of the year starting every September, with travellers asked to rate seven airport parameters on a scale of one (awful) to five (excellent). Respondents can rate as many airports as they visit, but can only rate each airport once. Respondents are also encouraged to describe their experiences in more detail, should they have concerns or tips that might help the rest of the air-travelling public. The seven parameters covered by the survey are:

- Overall Airport Experience
- Terminal Cleanliness
- Services, Facilities & Things To Do
- Customer Service
- Immigration/Security
- Comfort (Rest Zones and Gate Areas)
- Sleep-ability

The 2017 survey results were compiled from 24,357 respondents. Results are tabulated based on the average scores rated and number of votes for each airport.

Along with the [2017 Best Airports for Overall Experience](#), the survey includes:

- [Top 5 Best Airports in Africa](#)
- [Top 25 Best Airports in Asia](#)
- [Top 30 Best Airports in Europe](#)
- [Top 10 Best Airports in the Middle East](#)
- [Top 30 Best Airports in North America](#)
- [Top 10 Best Airports in South & Central America](#)
- [Top 5 Best Airports in the South Pacific](#)
- [Top 25 Best Airports for Layovers](#)
- [Top 25 Most Sleep-Friendly Airports](#)

And, along with the 2017 [Worst Airports for Overall Experience](#), you can find the corresponding “worst:”

- [Top Five Worst Airports in Africa](#)
- [Top 5 Worst Airports in Asia](#)
- [Top 10 Worst Airports in Europe](#)
- [Top 5 Worst Airports in the Middle East](#)
- [Top 5 Worst Airports in North America](#)
- [Top 5 Worst Airports in South America](#)
- [Top 5 Worst Airports in the South Pacific](#)
- [Top 10 Worst Airports for a Layover](#)
- [Top 10 Least Sleep-Friendly Airports](#)

Established in 1996 to provide airport information to travellers stuck in airports due to early morning flights, cancellations or long layovers, Sleeping in Airports provides traveller generated airport reviews and airport guides for more than 1,100 airports around the world.

####